How do I apply for social security?

In order to benefit from the French health service, all new international students must register on the Assurance maladie website meant specifically for international students:

https://etudiant-etranger.ameli.fr/

- After arriving in French territory and enrolling in your higher education establishment, you must complete this mandatory procedure.
- This site – available in French, English, and Spanish, serves as a unique online space where international students can communicate with a health insurance representative. You may also find help in Mandarin or Arabic on this site.

Social Security registration: instructions for international students

STEP 1

a) To apply for student social security, go to https://etudiant-etranger.ameli.fr/.

b) Fill in the following required information:
   - family name;
   - first name;
   - date of birth;
   - country of birth;
   - email address;
   - postal address in France;
   - phone number.

c) Upload the following required documents:
   - passport/identity card;
   - residence permit (only for students who do not have citizenship of the European Union, the European Economic Area or the Swiss Confederation);
   - full copy of birth certificate or extract of birth certificate (government document provided by the consulate) translated in French or in English;
   - certificate of registration at the University for the 2019/20 academic year;
   - certificate of parental authorisation (for students under 16 years of age);
   - bank details (IBAN);
   - other additional documents depending on your country of origin.
STEP 2

a) Create your personal account.
b) Download your provisional certificate of affiliation to social security.
c) Upload missing documents or replace non-compliant documents with the correct ones on your personal account.
d) As soon as you have received your NIR (personal social security number) you can download your final and permanent certificate of affiliation to social security.

STEP 3

Once you have finished your subscription for student social security you must carry out additional steps to get reimbursed more quickly in case you get ill.

a) Create your personal account on Ameli.fr or using the mobile app.
b) Ask for your Carte Vitale (health insurance card).
   To obtain your card you must provide:
   - one recent identity photo;
   - one identity document.
c) Indicate who your official doctor is after a medical consultation with a French doctor.

To cover the expenses not covered by social security, we strongly advise you to obtain a complementary health insurance plan, called a mutuelle.

NEED TO SPEAK TO A HEALTH INSURANCE REPRESENTATIVE?
IT'S QUICK AND EASY!

- Via online forum: https://forum-assures.ameli.fr/.
- By email: log in to your ameli account and select “Ma messagerie” (my inbox).
- By going directly to your local health insurance bureau (Caisse d’assurance maladie – CPAM).
- By phone: connect with a health insurance counsellor by dialling 36 46 (0.06€/min + local call rate from a landline) standing by from Monday to Friday, 8:30 a.m. to 5:30 p.m. to answer your questions and to help guide you.
   o This is a central, singular phone platform that receives all calls.
   o Your call will be transferred to the specific centre for students with French speaking operators.
   o If you do not speak French, your call will be transferred to the specific centre for students with English speaking operators.