

How do I apply for social security?

In order to benefit from the French health service, all new international students must register on the *Assurance maladie* website meant specifically for international students:

<https://etudiant-etranger.ameli.fr/>

- After arriving in French territory and enrolling in your higher education establishment, you must complete this mandatory procedure.
- This site – available in French, English, and Spanish, serves as a unique online space where international students can communicate with a health insurance representative. You may also find help in Mandarin or Arabic on this site.

Social Security registration: instructions for international students

STEP 1

- To apply for student social security, go to <https://etudiant-etranger.ameli.fr/>.
- Fill in the following required information:
 - family name;
 - first name;
 - date of birth;
 - country of birth;
 - email address;
 - postal address in France;
 - phone number.
- Upload the following required documents:
 - passport/identity card;
 - residence permit (only for students who do not have citizenship of the European Union, the European Economic Area or the Swiss Confederation);
 - full copy of birth certificate or extract of birth certificate (government document provided by the consulate) translated in French or in English;
 - certificate of registration at the University for the 2019/20 academic year;
 - certificate of parental authorisation (for students under 16 years of age);
 - bank details (IBAN);
 - other additional documents depending on your country of origin.

STEP 2

- a) Create your personal account.
- b) Download your provisional certificate of affiliation to social security.
- c) Upload missing documents or replace non-compliant documents with the correct ones on your personal account.
- d) As soon as you have received your NIR (personal social security number) you can download your final and permanent certificate of affiliation to social security.

STEP 3

Once you have finished your subscription for student social security you must carry out additional steps to get reimbursed more quickly in case you get ill.

- a) Create your personal account on [Ameli.fr](https://ameli.fr) or using the mobile app.
- b) Ask for your *Carte Vitale* (health insurance card).
To obtain your card you must provide:
 - one recent identity photo;
 - one identity document.
- c) Indicate who your official doctor is after a medical consultation with a French doctor.

To cover the expenses not covered by social security, we strongly advise you to obtain a complementary health insurance plan, called a *mutuelle*.

NEED TO SPEAK TO A HEALTH INSURANCE REPRESENTATIVE?

IT'S QUICK AND EASY!

- Via online forum: <https://forum-assures.ameli.fr/>.
- By email: log in to your *ameli* account and select "*Ma messagerie*" (my inbox).
- By going directly to your local health insurance bureau (*Caisse d'assurance maladie – CPAM*).
- By phone: connect with a health insurance counsellor by dialling 36 46 (0.06€/min + local call rate from a landline) standing by from Monday to Friday, 8:30 a.m. to 5:30 p.m. to answer your questions and to help guide you.
 - o This is a central, singular phone platform that receives all calls.
 - o Your call will be transferred to the specific centre for students with French speaking operators.
 - o If you do not speak French, your call will be transferred to the specific centre for students with English speaking operators.